

QI 140 To reduce the length of stay within the Crisis Home Treatment Team (CRHT) for Older Adults

Item Type	Internal Poster
Authors	Banerjee, Rinki;Fynes-Clinton, Sarah;Supported by the Quality Improvement Team, Coventry and Warwickshire Partnership Trust
Citation	Banerjee, Rinki; Fynes-Clinton, Sarah. QI 140 To reduce the length of stay within the Crisis Home Treatment Team (CRHT) for Older Adults. Coventry and Warwickshire Partnership Trust, 2024.
Publisher	Coventry and Warwickshire Partnership NHS Trust
Rights	Attribution-NonCommercial-NoDerivatives 4.0 International
Download date	2026-07-13 00:07:58
Item License	http://creativecommons.org/licenses/by-nc-nd/4.0/
Link to Item	http://hdl.handle.net/20.500.14200/6919

QI 140: To reduce the length of stay within the Crisis Home Treatment Team (CRHT) for Older Adults**Project lead:** Dr Rinki Banerjee, Consultant Psychiatrist , Dr Sarah Fynes Clinton, ST6 trainee**Project Aim:** To reduce the length of stay within the Crisis Home Treatment Team to 42 days for 60% of Older Adults by September 2021.

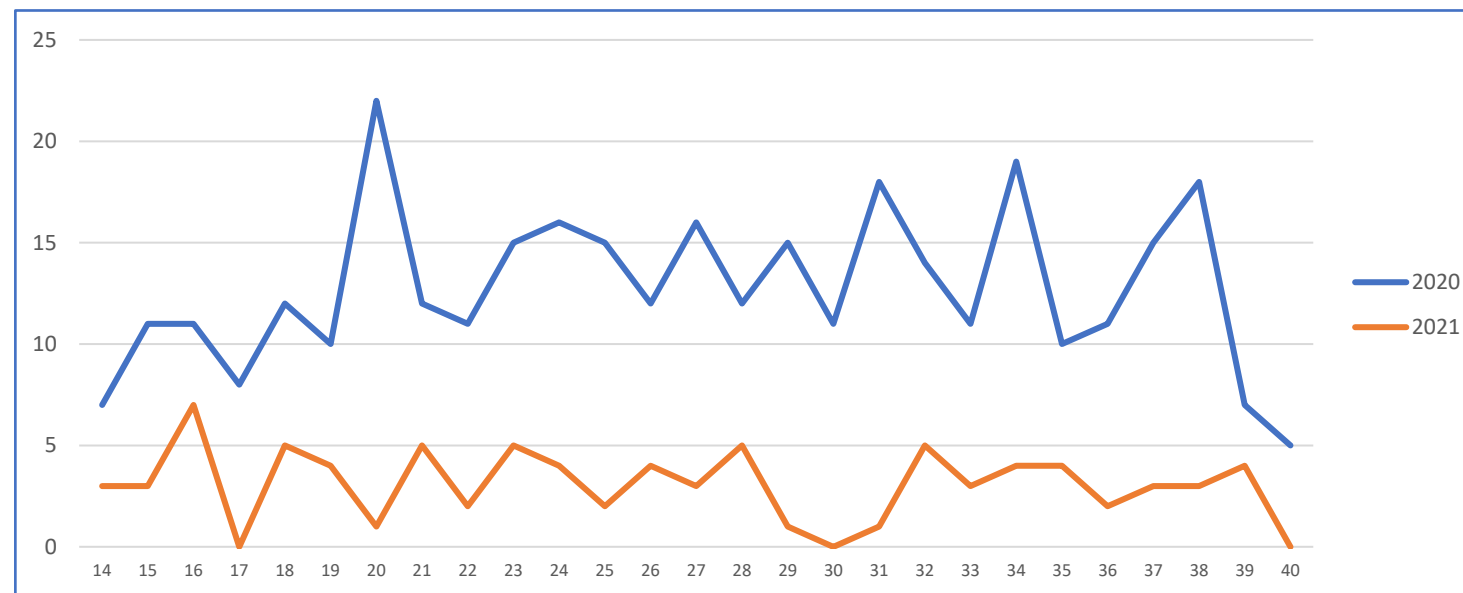
Summary: The age integrated CRHT caters for people aged 18 years and over. Clinical reviews within the team indicated inadequate risk assessments leading to ineffective management plans when dealing with older adult referrals. Informal discussion with staff revealed lack of experience and confidence leading to poor service delivery and impact on length of stay with the team.

Key areas of focus

1. Recruit skilled professionals within Triage and Assessment. Team with older adult experience.
2. Develop older adult champions.
3. Develop link workers within IPU who can work alongside the champions for seamless transfer of patients.

Change Ideas

1. Online training delivered to Crisis team staff members.
2. Identifying older adult champions from each locality hub from attendees.
3. Link workers identified within IPU 18-21 to begin with.
4. Data collection of length of stay of older adults within crisis. team and compare the results after training has been delivered.

Number of Referrals that stayed for under 5 days.

Week 12-40 (April to Sept)

Outcomes and Benefits:

Training : Feedback before and after related to confidence in dealing with older adult referrals. Overall, very positive feedback and request for more online resources related to social care and voluntary sector – which were sent to attendees.

Referrals: There was a very marked reduction in the number of referrals received between the 2020 period and the 2021 period. Almost all of this reduction occurred in referrals which then resulted in relatively short lengths of stay. 30.8% of the overall reduction of 318 referrals was in referrals that were discharged on the same day, and 84.3% of the reduction comes from referrals discharged within four days. The number of referrals discharged on the same day fell from 110 in 2020 to just 12 in 2021.

Length of stay: The effect of this was a slight increase in the median length of stay, but this change is largely due to the greatly reduced numbers of short stays.